

Town Hall, Rose Hill,
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The Chair and Members of
Community Customer and
Organisational Scrutiny Committee

Please ask for Donna Cairns

Direct Line 01246 345277
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Thursday, 13 November 2014

Dear Councillor,

Please attend a meeting of the COMMUNITY CUSTOMER AND ORGANISATIONAL SCRUTINY COMMITTEE to be held on THURSDAY, 20TH NOVEMBER, 2014 at 5.00 pm in Committee Room 2, Town Hall, Chesterfield, the agenda for which is set out below.

AGENDA

Part 1(Public Information)

1. Declarations of Members' and Officers' interests relating to items on the Agenda.
2. Apologies for Absence
3. Executive Member for Leisure, Culture and Tourism – Business Case for Proposed Open Market Configuration (Pages 1 - 12)
5.05pm
4. Executive Member for Customers and Communities - Progress Report on Customer Services Strategy (Pages 13 - 28)
5.25pm
5. Forward Plan (Pages 29 - 44)
6.25pm
6. Scrutiny Monitoring (Pages 45 - 48)
6.35pm

Chief Executive
Huw Bowen



7. Scrutiny Project Group Progress Updates
6.40pm

- Health Inequalities
8. Work Programme for the Community, Customer and Organisational
Scrutiny Committee (Pages 49 - 50)
6.50pm
9. Overview and Scrutiny Developments
6.55pm
10. Minutes (Pages 51 - 56)
7.00pm

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Randy', written in a cursive style.

Local Government and Regulatory Law Manager